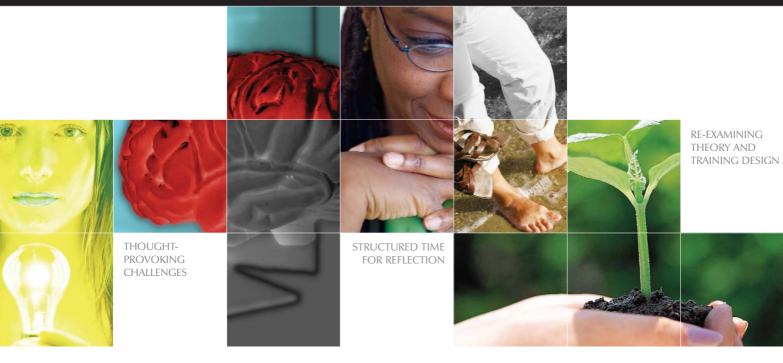
Case study 3: Musgrave Budgens Londis trainer training



Musgrave Budgens Londis

"Through the ideas, demonstrations, inputs and strong challenges Unique Solutions gave us, the team are challenging themselves to 'think again' about adult learning," says Paul Daynes.

The team of thirteen training staff at supermarket group **Musgrave Budgens Londis** includes both head office and technical training people with a wide range of experience and ability in training course design. MBL's Head of Training Paul Daynes identified a need throughout the team to think more creatively about training design and the needs of their various audiences. He asked Unique Solutions to create and deliver a one-day programme that would be suitable for the whole team and provide inspiration and fresh ideas.

To meet MBL's needs, Unique Solutions designed and delivered a "Learning Interventions" event. "Through discussions with Paul, it became clear that the training team would benefit from time out: both to examine and re-assess their established ways of delivering training and to encourage them to try out new ideas. With this in mind, we gave them a day of thought-provoking presentations, activities and challenges specially devised to increase their understanding of adult learning. It encouraged them to innovate and to refocus their delivery on the differing needs of their learners."

As a direct result of their experiences with Unique Solutions, the MBL team now regularly re-examine their training designs and test that they are using appropriate styles and methods to engage their delegates.

"The day encouraged them to incorporate innovation and dynamism into their approach to their training design and delivery."





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